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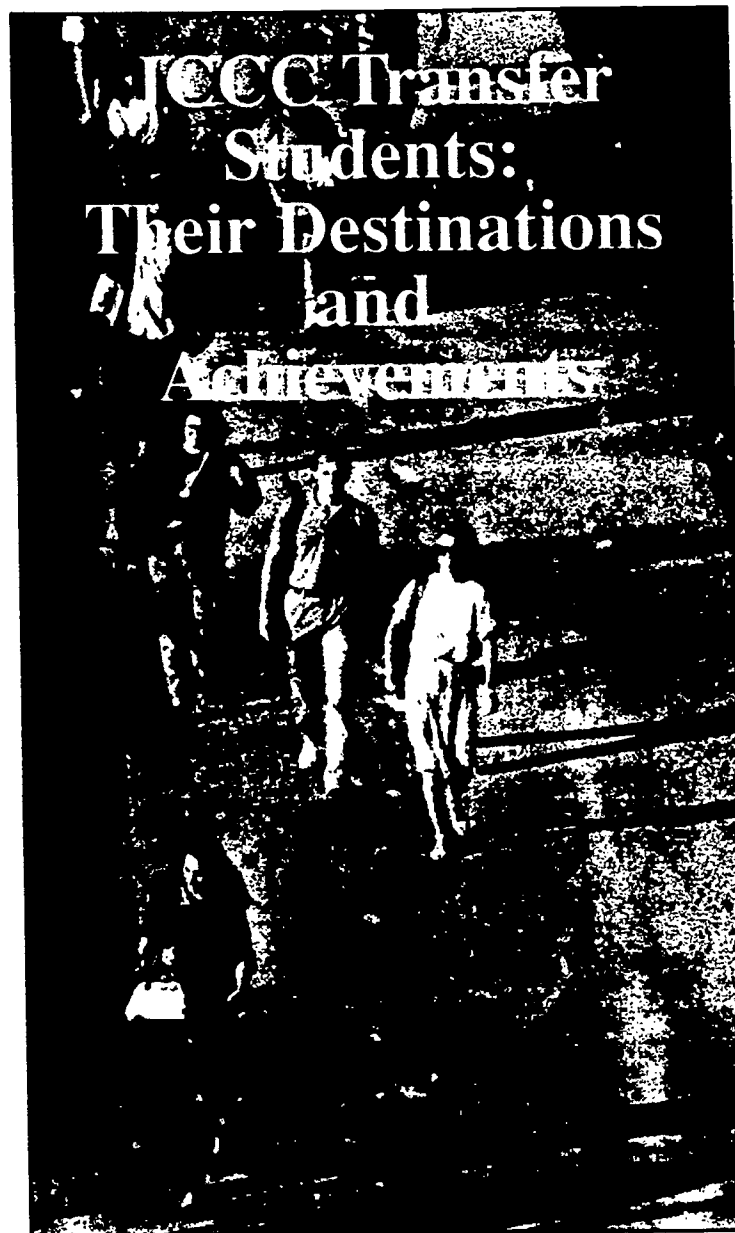
ABSTRACT

In order to determine the number of Johnson County Community College (JCCC) students transferring to four-year institutions and their academic performance at the institutions, records were obtained from 10 of 11 regional institutions most often accepting JCCC transfers. In addition, questionnaires were mailed to the 1,403 JCCC students who completed at least 6 credit hours and transferred to four-year institutions between summer 1991 and spring 1992. A total of 349 former students responded, for a response rate of 25%. Major findings from the survey and the analysis included the following: (1) the 1,403 students who transferred between summer 1991 and spring 1992 represented 29% of the students who could have transferred; (2) 71% of transfers attended either Kansas State University or the University of Kansas, with the remainder of students enrolled primarily in Kansas and Missouri institutions; (3) 77% of respondents indicated that their primary educational objective had been preparation for transfer, with 92% responding that they had achieved their ultimate objective at JCCC; (4) the transfer students had an overall grade point average (GPA) of 3.00 at JCCC and an overall GPA of 2.59 at their four-year institutions; (5) in 8 out of 10 institutional quality ratings, more students were satisfied with JCCC than with their four-year institution; and (6) most students felt that JCCC helped them improve in such skill areas as communication, arts and sciences, and self-confidence. Detailed data tables and the survey instrument are included. (MAB)

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June 1993

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JCCC TRANSFER STUDENTS:
THEIR DESTINATIONS AND ACHIEVEMENTS
1992-1993

*Office of Institutional Research
Johnson County Community College
Overland Park, Kansas
66210-1299*

June 1993

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JCCC's Transfer Mission

One of the most important components of Johnson County Community College's mission is that of preparing its students for transfer to 4-year colleges and universities. This report provides information on the degree to which the college is fulfilling that goal. The major findings of the study are summarized in the body of the report. Appendix A contains tables detailing the findings.

Methods

The methods used to gather information on JCCC's transfer students are described here and documented in Appendices B through E. One measure of the effectiveness of JCCC's transfer function used in this report, namely transfer rate, is based on a comparison of the number of students leaving JCCC with 6 or more credit hours against the number of former students enrolling in 4-year institutions one or more semesters later. The latter group was identified by requesting the names and academic records of former JCCC students who had enrolled in one of 11 regional institutions most often accepting the college's transfers. The records of 1,403 former students were obtained from 10 of the 11 institutions (Appendix B).

A transfer follow-up survey was sent to these former JCCC students in order to gather their perceptions of 4-year colleges, as well as comparisons of JCCC with the transfer institutions. In addition to the items in the survey, former students were invited to add any comments that they thought might be helpful to future JCCC students. Two mailings (an original and a follow-up) were conducted between November 1992 and February 1993 (Appendices C and D). A total of 349 (25%) of the 1,403 surveys sent to former students were returned.

This report thus summarizes information from two major sources: the academic records of the 1,403 transfer students from JCCC and the 10 colleges where the majority of them had transferred; and 349 of those former students' responses to a survey of their backgrounds, experiences, and perceptions. The body of the report summarizes key findings. The appendices contain tabular data from the survey and students' records. The comments added to the survey by the students are published separately as a supplement to this report.

Requests for the supplement of verbatim comments, as well as questions and comments pertaining to this study, should be directed to:

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MAJOR FINDINGS

The Destinations of JCCC Transfer Students

- * *The majority of JCCC students transferred to institutions in Kansas and Missouri, with the University of Kansas and Kansas State University receiving seven out of ten of them (71 %).*

The Transfer Mission of JCCC

- * *A total of 1,403 former JCCC students who had earned six or more credit hours at the college enrolled in transfer institutions between summer 1991 and spring 1992. That number constitutes approximately 29% of the 4,767 JCCC students who could have transferred between summer 1991 and spring 1992. This transfer rate compares favorably with the national average of 25 % (Adelman, 1988; Berman, Curry, Nelson, & Weiler, 1990; Berman, Curry, Nelson, Santhanam & Weiler, 1990; Clagett & Huntington, 1992; Clearing House for Junior Colleges, 1993; Cohen, 1991).*
- * *Over three-fourths of the former JCCC students who responded to the transfer follow-up survey indicated that their primary educational objective at JCCC had been preparation for transfer.*

Academic Performance of Former JCCC Students

- * *JCCC transfer students earned grade-point averages well above passing levels at both JCCC and their 4-year college or university. This group of former students achieved a mean cumulative GPA of 3.00 in their JCCC courses and a mean cumulative GPA of 2.59 at the 4-year institutions to which they transferred.*

Former Students' Perceptions of JCCC

- * *Based on responses of 349 former students to the transfer follow-up survey, many features of JCCC compared favorably with those in the 4-year schools they were attending, particularly the quality of instruction, convenience of class scheduling, faculty helpfulness, and the registration process.*
- * *Former students who responded to the survey items also indicated that they had grown in a variety of areas during their tenure at JCCC, including improvement of several types of communication skills, broadened knowledge of arts and sciences, enhanced self-confidence and ability to get along with others, improved values and goal clarification, and improved decision-making skills.*

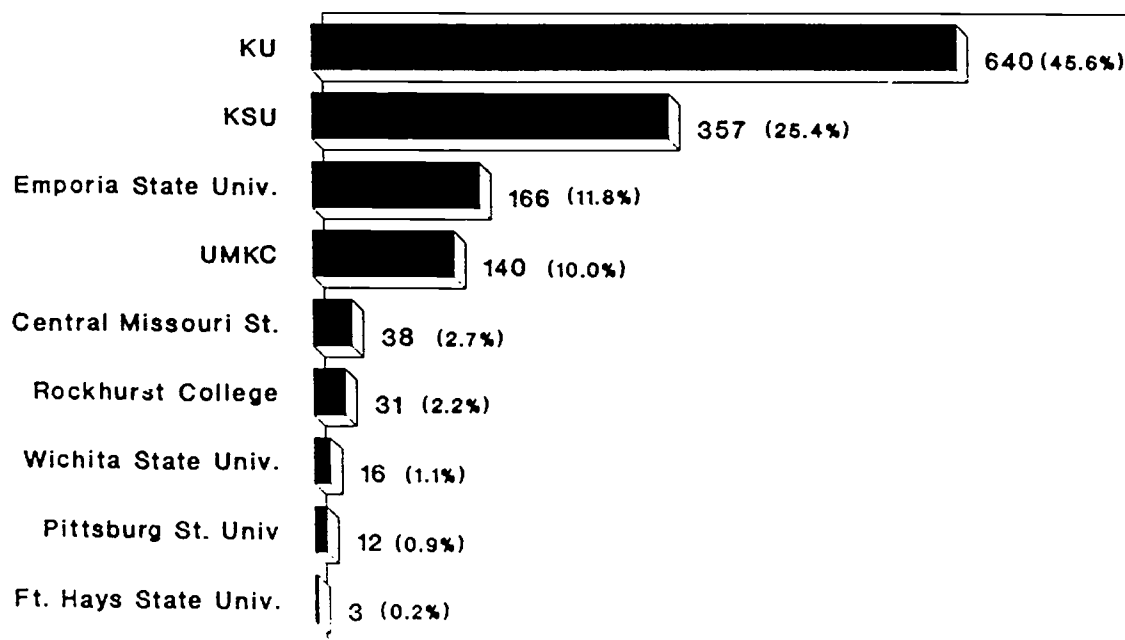
NUMBERS AND DESTINATIONS OF JCCC'S TRANSFER STUDENTS

How Many JCCC Students Transfer & Where Do They Go?

To estimate the numbers of JCCC students who transferred to 4-year schools, this study relied on reports from a group of 4-year colleges in Kansas and Missouri where JCCC students have typically enrolled. A total of 1,403 former JCCC students who left the college after earning six or more credit hours and enrolled in a 4-year college or university between summer 1991 and spring 1992 were identified. Figure 1 shows the institutions that enrolled the majority of JCCC's transfer students, as well as the numbers of students and percentages at each of these institutions.

Slightly over seventy percent (71%) of this group of former JCCC students attended either Kansas State University or the University of Kansas. The remainder enrolled primarily in other Kansas, and to a lesser extent, Missouri, institutions. See Table 1 in Appendix A for details.

Figure 1
Major Destinations of JCCC Transfer
Students (Summer 1991-Spring 1992)



Number (& %) of Transfers from JCCC

Note. Based on a total of 1,403
former JCCC students.

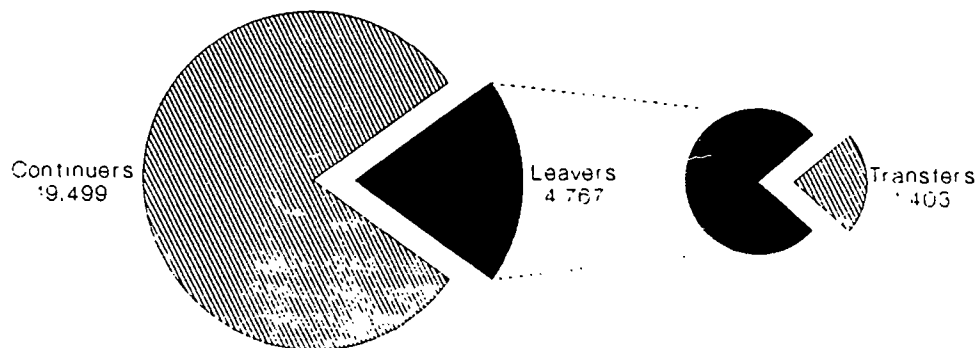
JCCC TRANSFER RATE

How Many Students Who Left with 6 or More Credits Transferred?

Determination of a transfer rate rests on at least two factors. One involves the number of credit hours a student has earned. It has been suggested that a student must earn at least 6 credit hours at a community college for that institution to have made a contribution toward the student's achievement of the baccalaureate degree (Berman et al., 1990, p. 14). A second factor in determining transfer rate involves when students leave the community college; most transfer students enroll in a 4-year institution shortly after leaving the 2-year college.

Of the 12,170 students who were enrolled at JCCC during spring 1991 and earned 6 or more credit hours from the college by the end of the semester, 2,876 were subsequently identified as "leavers"--they did not re-enroll at JCCC during the fall 1991 semester. During the fall 1991 semester, 1,891 of the 12,096 students with 6 or more credit hours from the college did not return in spring 1992. Thus a total of 4,767 students who could have transferred left JCCC between fall 1991 and spring 1992. Data indicating what each of those non-returning students did as individuals after leaving JCCC are not available. However, it is known that at least 1,403 JCCC students with 6 or more credits from the college registered in transfer institutions between summer 1991 and spring 1992. A conservative estimate based on the above figures suggests that JCCC's transfer rate is roughly 29%, a figure that compares favorably with the 25% national average reported by Berman et al. (1990, p. 14). See Figure 2.

Figure 2. Numbers of JCCC Continuers, Leavers, & Transfers with 6 or More Credits (Spring 1991-Spring 1992)



STUDENTS' PRIMARY OBJECTIVES AND TRANSFER

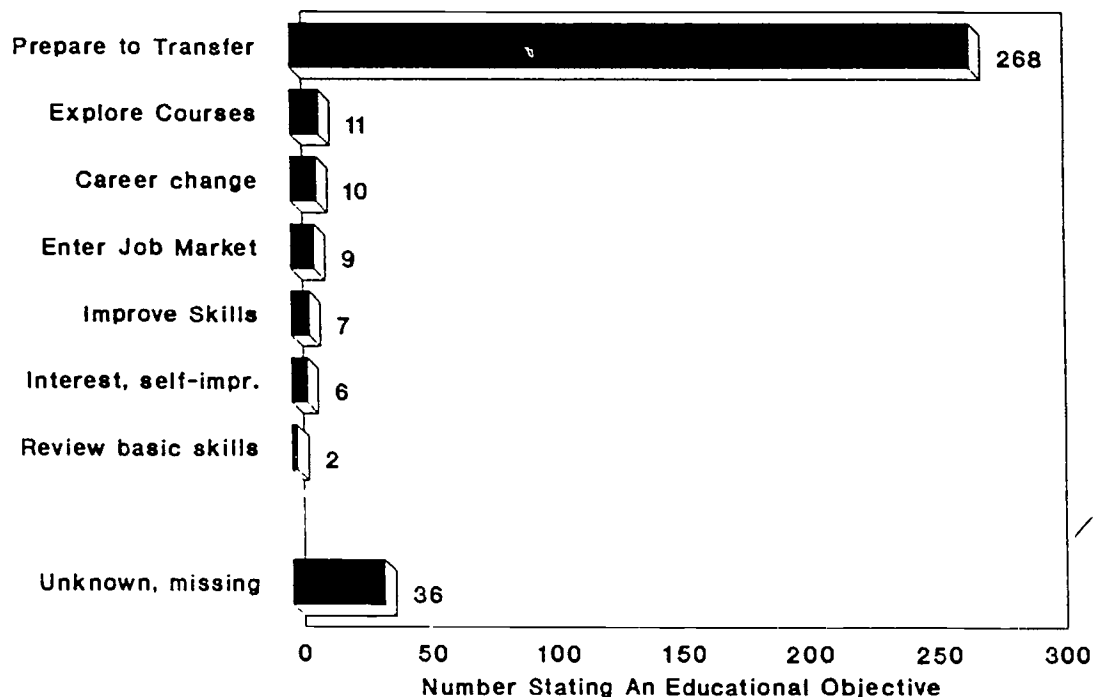
How Many Transfer Students Met Their Primary Objective?

Follow-up surveys mailed to JCCC transfer students included a question regarding their primary educational objectives. Approximately three-fourths (77%) of the 349 respondents who transferred between summer and spring 1992 indicated that they had entered JCCC with the objective of transferring to a 4-year college (see Figure 3). Thus three-fourths of the JCCC transfer students responding to the survey had succeeded in meeting their primary objective of transfer to a 4-year college or university. See Table 2 in Appendix A.

It is also interesting that 43 (13%) of the transfer students who responded to the survey had entered the college with intentions other than transferring, as did 10% (39) students who did not indicate an initial objective. Thus a substantial group of students who entered JCCC with other objectives also transferred to 4-year colleges. These "unexpected transfers" (Berman et al., 1990, p. 27) provide additional evidence that the college is succeeding in its transfer function.

Overall, 92% of the survey respondents indicated that had achieved their ultimate objective at JCCC. In addition, 90% indicated that the college had helped them achieve it.

Figure 3
Primary Objective Stated by 349 Transfer
Students At Time of 1st JCCC Enrollment

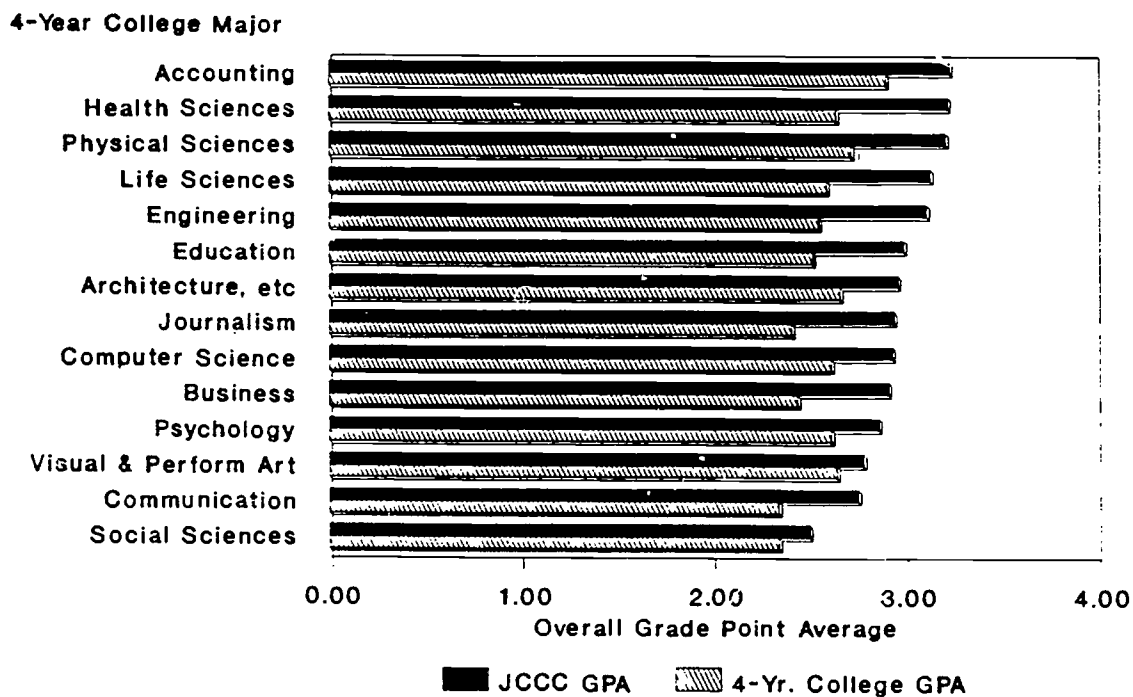


Were JCCC Transfer Students Academically Successful at JCCC & Their 4-year College?

Former JCCC students who transferred during 1991 and 1992 achieved grades well above passing levels at both JCCC and at the ten 4-year colleges and university for which records are available. As a group, the 1,403 students achieved an overall GPA at JCCC of 3.00 and earned an overall GPA of 2.59 at their 4-year colleges.

Figure 4 displays the cumulative grade point averages of JCCC transfer students from both JCCC and from their 4-year colleges, arrayed by their majors at the senior institutions. Note that GPAs at JCCC ranged between A- and C+ and between B and C at the 4-year institutions. Students transferring from JCCC to 4-year schools were therefore generally successful, academically, in both institutions. See Tables 3, 4, and 5 in Appendix A for details.

Figure 4
Transfer Students' JCCC & 4-Year College
GPAs, by 4-Year College Majors

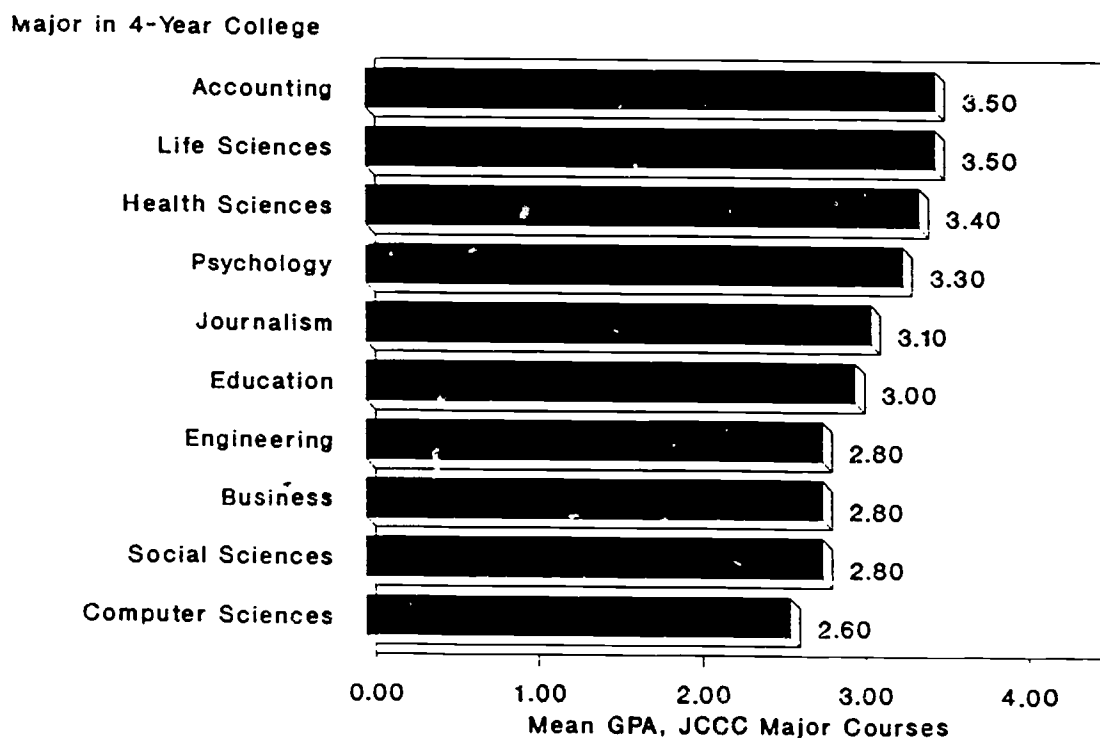


Were Former Students Well-Prepared by Their Major Courses at JCCC?

Figure 5 indicates how well transfer students performed in the JCCC courses they took which were related to their eventual 4-year college majors. The figure therefore contains data that respond in part to the question of how well JCCC prepares its students for upper division work in their majors at 4-year colleges and universities.

On the average, JCCC grades earned by former students in courses related to their 4-year college major ranged between A- and C+. The highest achievement levels were associated with majors in accounting and life sciences. Average grades achieved in other areas were lower, but generally in the B to C+ range. See Table 6 in Appendix A for details.

Figure 5
Grade Point Averages in JCCC Courses
Related to Majors in 4-Year Schools



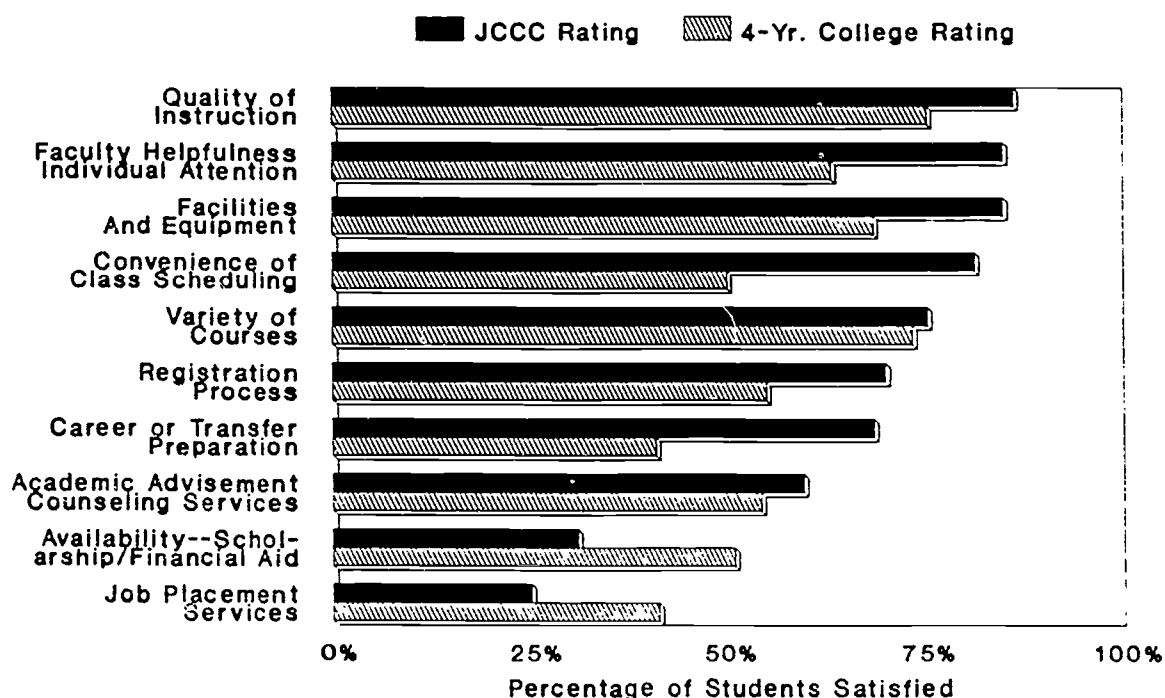
FORMER JCCC STUDENTS' PERCEPTIONS

How Does JCCC Compare with 4-Year Colleges?

Students who responded to the transfer follow-up survey were asked to rate their levels of satisfaction with selected characteristics of JCCC and the 4-year college they attended. As Figure 6 indicates, JCCC is rated more favorably than 4-year colleges on all but two characteristics. Former JCCC students expressed their highest levels of satisfaction with the quality of instruction at JCCC and the lowest with JCCC's job placement services.

Former Johnson County students were therefore generally more satisfied with their experiences at JCCC than they were with those in the 4-year schools to which they had transferred. Only financial aid availability and job placement services at 4-year colleges were clearly rated more highly than those at JCCC. See Table 7 in Appendix A for details.

Figure 6
JCCC and 4-Year Colleges: Comparisons
By JCCC Transfer Students



Note. Percentages indicate those marking "Satisfied"/"Very Satisfied" (N=349).

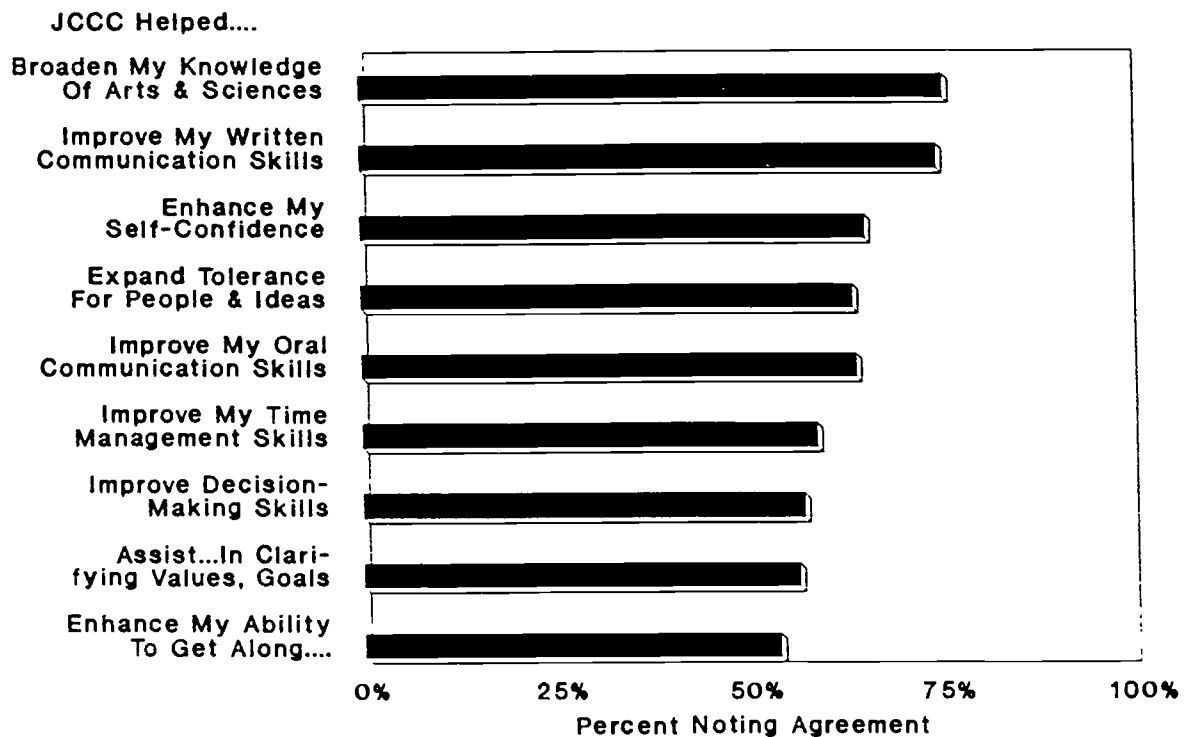
STUDENT CHARACTERISTICS THAT IMPROVED AT JCCC

Which Skills & Personal Qualities Improved While Students Were at JCCC?

A question commonly raised about college enrollment is whether the experiences help students develop or improve many facets of their lives. The 349 transfer students who responded to the transfer follow-up survey were asked to rate nine skill areas and personal characteristics with respect to whether they thought attendance at JCCC had helped them improve in those areas.

As Figure 7 shows, the majority of students responding to the survey thought JCCC had helped them improve in all nine areas surveyed. Three-fourths of the former JCCC students indicated that the college had helped them broaden their knowledge of arts and sciences and improve their written communication skills. More than half indicated that the college had enhanced their ability to get along with others. See Table 8 in Appendix A for details.

Figure 7
Student Characteristics that Were
Improved by Attendance at JCCC



Note. Percent checking "strongly agree"/
"agree" for each statement (N=349).

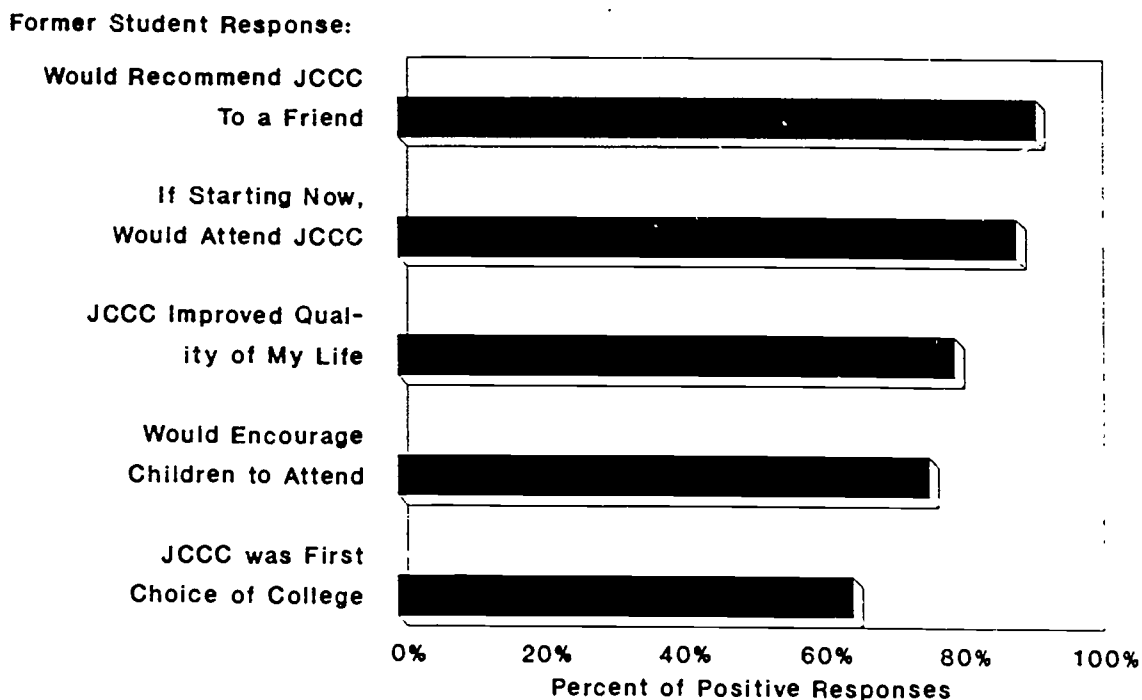
TRANSFER STUDENTS' SATISFACTION WITH JCCC

Were Former JCCC Students Satisfied with the College?

The transfer follow-up survey also asked several questions that together suggest something of the degree of former students' satisfaction with, and overall evaluation of, JCCC. Students' responses provide firsthand information not only on how they felt about the college, but on how useful they considered their experiences in preparing them for a 4-year school (see Figure 8).

For instance, nine out of ten former JCCC students noted that they would recommend the college to friends and acquaintances. Eight out of ten former JCCC students indicated that attending the college had improved the quality of their lives aside from any financial gains they may have had. Three-fourths of the students responding (76%) would encourage their children to attend JCCC. Roughly two-thirds (65%) of the former students responding to the survey indicated JCCC was their first choice of a college at the time they enrolled. See Table 9 in Appendix A for details.

Figure 8
Satisfaction of Former Students
With Their Experiences at JCCC



NOTE: Based on numbers of "definitely," "yes," and "probably" responses (N=349)

CHARACTERISTICS OF TRANSFER STUDENTS

How Many Credit Hours Were Earned at JCCC by its Transfer Students?

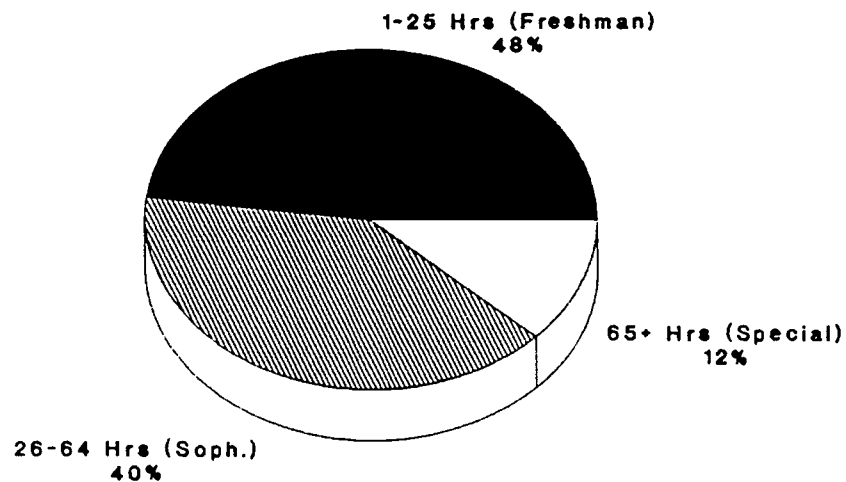
Records indicate that the 1,403 of the former students who transferred between summer 1991 and spring 1992 earned between 6 and 129 credit hours at JCCC before leaving the college. Slightly less than half (670 students or 48%) had earned between 6 and 25 JCCC credit hours at the time they entered a 4-year college, thus were classified as freshman.

Forty percent (565 students) were classified as sophomores at JCCC, since they had earned between 26 and 64 credit hours at the time they transferred.

The remaining 168 (12%) who had earned more than 64 credit hours at JCCC were classified as special students at the time of transfer.

Overall, the 1,403 students earned an average of 33.9 credit hours at JCCC prior to transferring. See Figure 9 and Table 10 in Appendix A for more details.

Figure 9. Credit Hours Earned (Class Levels) JCCC Transfer Students (N=1,403)

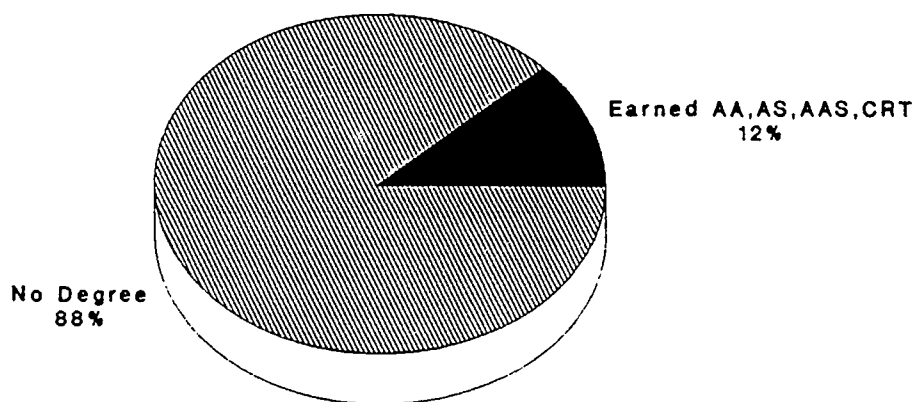


How Many Transfer Students Graduated from JCCC?

Research on transfer students suggests that those who earn degrees from their community college tend to be more successful in 4-year institutions (Adelman, 1988; Cohen, 1991). The data on credit hours earned presented on page 15 suggest that most JCCC students transfer prior to earning an associate's degree. As Figure 10 indicates, that is indeed the case.

Records of the 1,403 former students who transferred between summer 1991 and spring 1992 indicate that 191 (12.4%) had earned a degree or certificate from JCCC prior to transferring to a 4-year college or university.

Figure 10. Associate Degrees Earned by JCCC Transfer Students (N=1,403)

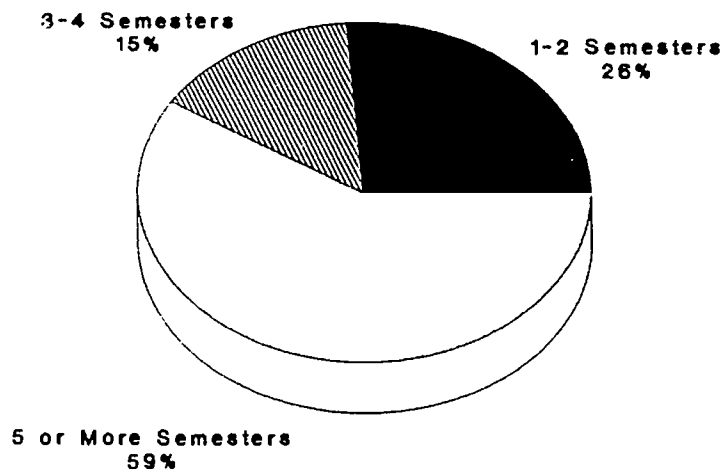


How Many Semesters Were Transfer Students Enrolled in JCCC?

The data presented above suggest that JCCC's transfer students tend to leave the college before earning credit hours sufficient to qualify them for upper-division work on a degree at the 4-year institution. Figure 11 also supports this view.

Available records indicate that approximately four out of ten former JCCC students who entered 4-year institutions between summer 1991 and spring 1992 had been associated with the college between one and four semesters, many on a part-time basis. Slightly more than one-fourth of the JCCC students for whom records are available transferred to 4-year institutions after 1 or 2 semesters in the community college (26% or 365 students). Another 15% (210) left JCCC for 4-year institutions after 3 or 4 semesters. The remaining 828 students (59%) attended JCCC for longer periods of time (up to 22 semesters).

Figure 11. Number of Semesters Spent at JCCC by Transfer Students (N=1,403)



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Tabled Findings

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Table 1

ENROLLMENT OF JCCC STUDENTS IN TRANSFER INSTITUTIONS
(N=1,403)

| | Number of Respondents | Percent |
|--|--------------------------|---------|
| <u>Transfer Institution</u> | | |
| The University of Kansas | 640 | 45.6% |
| Kansas State University | 357 | 25.4 |
| Emporia State University | 166 | 11.8 |
| University of Missouri-Kansas City | 140 | 10.0 |
| Central Missouri State University | 38 | 2.7 |
| Rockhurst College | 31 | 2.2 |
| Wichita State University | 16 | 1.1 |
| Pittsburg State University | 12 | 0.9 |
| Ft. Hays State University | 3 | 0.2 |
| <u>Year First Entered Transfer Institution</u> | | |
| 1991 | 1,306 | 93.1% |
| 1992 | 69 | 4.9 |
| Other, unknown | 28 | 2.0 |
| <u>Class Standing at Transfer Institution</u> | | |
| Freshman | 373 | 43.1% |
| Sophomore | 179 | 20.7 |
| Junior | 214 | 24.7 |
| Senior | 82 | 9.5 |
| Other | 18 | 2.0 |
| Unknown | 537 | -- |

Table 2

JCCC EDUCATIONAL OBJECTIVES OF SURVEY RESPONDENTS
(N=349)

| | Number of Respondents | Percent |
|---|--------------------------|---------|
| <u>Original Primary Educational Objective at JCCC</u> | | |
| Prepare to transfer to another college or university | 268 | 76.8% |
| Explore courses to decide on new career | 11 | 3.2 |
| Prepare to change careers | 10 | 2.9 |
| Prepare to enter the job market | 9 | 2.6 |
| Improve skills for your present job | 7 | 2.0 |
| Study topics of interest or for self-improvement | 6 | 1.7 |
| Remedy or review basic skills | 2 | 0.6 |
| Other/Unknown/Missing | 36 | 10.3 |
| <u>Changed Educational Objective at JCCC</u> | | |
| Yes | 40 | 11.5% |
| No | 306 | 87.7 |
| Unknown | 3 | 0.9 |
| <u>New Educational Objective</u> | | |
| Prepare to enter the job market | 15 | 34.1% |
| Prepare for graduate school | 12 | 27.3 |
| Transfer to another college or university | 5 | 11.4 |
| Prepare to change careers | 3 | 6.8 |
| Other/Unknown/Missing | 13 | 20.4 |
| <u>Achieved Ultimate Objective at JCCC</u> | | |
| Yes, completely | 200 | 57.3% |
| Yes, partially | 122 | 35.0 |
| No | 21 | 6.0 |
| Unknown | 6 | 1.7 |
| <u>JCCC Helped Achieve Objective</u> | | |
| Yes | 284 | 81.4% |
| Unsure | 32 | 9.2 |
| No | 9 | 2.6 |
| Unknown/Missing | 24 | 6.9 |

Table 3

GRADE POINT AVERAGE EARNED AT JCCC
(N=1,403)

| | Number of Students | Percent |
|--------------------------------|-----------------------|---------|
| <u>Overall JCCC GPA Earned</u> | | |
| 0.01 - 0.99 | 3 | 0.2% |
| 1.00 - 1.99 | 57 | 4.1 |
| 2.00 - 2.99 | 577 | 41.1 |
| 3.00 - 3.99 | 677 | 48.3 |
| 4.00 | 89 | 6.3 |
| Mean = 3.00; Median = 3.00 | | |

Table 4

GRADE POINT AVERAGE EARNED AT TRANSFER INSTITUTIONS
(N=1,403)

| | Number of Students | Percent |
|--|-----------------------|---------|
| <u>Overall 4-Year Institution GPA Earned</u> | | |
| 0.00 | 44 | 3.1% |
| 0.01 - 0.99 | 41 | 2.9 |
| 1.00 - 1.99 | 187 | 13.3 |
| 2.00 - 2.99 | 582 | 41.5 |
| 3.00 - 3.99 | 451 | 32.1 |
| 4.00 | 68 | 4.8 |
| Unknown/Missing | 30 | 2.1 |
| Mean = 2.59; Median = 2.66 | | |

Table 5

**JCCC STUDENTS' CUMULATIVE GRADE POINT AVERAGES AT JCCC
AND 4-YEAR INSTITUTIONS, BY 4-YEAR COLLEGE MAJOR**

| Major Area of Study 4-Year College | Number of Cases | JCCC Cum. GPA | Transfer Cum. GPA |
|--|--------------------|------------------|----------------------|
| Accounting | 22 | 3.24 | 2.91 |
| Health Sciences | 124 | 3.23 | 2.55 |
| Physical Sciences | 19 | 3.22 | 2.73 |
| Biology | 64 | 3.14 | 2.60 |
| Engineering | 120 | 3.12 | 2.56 |
| Education | 110 | 3.00 | 2.53 |
| Architecture | 15 | 2.97 | 2.67 |
| Journalism | 38 | 2.95 | 2.42 |
| Business | 237 | 2.92 | 2.45 |
| Computer Science | 17 | 2.94 | 2.62 |
| Psychology | 56 | 2.87 | 2.62 |
| Art, Music | 19 | 2.79 | 2.65 |
| Communication | 39 | 2.76 | 2.35 |
| Social Sciences (not including Psychology) | 67 | 2.51 | 2.35 |

Table 6

GRADE POINT AVERAGES IN JCCC COURSES RELATED TO
TRANSFER STUDENTS' 4-YEAR COLLEGE MAJOR

| Major Area of Study | Number of Cases | JCCC Cum. GPA |
|---------------------|--------------------|------------------|
| Accounting | 16 | 3.5 |
| Life Sciences | 33 | 3.5 |
| Health Sciences | 52 | 3.4 |
| Psychology | 24 | 3.3 |
| Journalism | 34 | 3.1 |
| Education | 75 | 3.0 |
| Business | 42 | 2.8 |
| Social Sciences | 26 | 2.8 |
| Engineering | 72 | 2.8 |
| Computer Science | 24 | 2.6 |

Note. Related courses were defined as those with the same course prefixes (e.g., education [EDUC] courses taken by education majors) or clearly related required courses (e.g., biology courses needed for a health science major).

Table 7

SATISFACTION WITH VARIOUS ASPECTS OF COLLEGE

| | At JCCC | | | | At Four-Year University | | | |
|--|---------------------|-----------|---------|--------------|-------------------------|-----------|---------|--------------|
| | Number of Responses | Satisfied | Neutral | Dissatisfied | Number of Responses | Satisfied | Neutral | Dissatisfied |
| Quality of instruction | 338 | 86.7% | 9.8% | 3.6% | 335 | 75.8% | 14.3% | 9.9% |
| Helpfulness/individual attention of faculty | 339 | 85.3 | 12.1 | 2.7 | 337 | 63.8 | 22.3 | 13.9 |
| Facilities and equipment | 327 | 85.3 | 12.8 | 1.8 | 329 | 69.0 | 18.5 | 12.5 |
| Convenience of class scheduling | 338 | 81.7 | 12.7 | 5.6 | 337 | 50.7 | 23.1 | 26.1 |
| Variety of Courses | 339 | 75.8 | 18.3 | 5.9 | 337 | 73.9 | 16.6 | 9.5 |
| Registration process | 342 | 70.5 | 13.7 | 15.8 | 335 | 55.5 | 19.7 | 24.8 |
| Transfer preparation | 335 | 69.0 | 19.7 | 11.3 | 245 | 41.2 | 51.0 | 7.8 |
| Academic advisement and counseling | 321 | 60.1 | 25.2 | 14.6 | 334 | 54.8 | 21.3 | 24.0 |
| Availability of scholarships and financial aid | 282 | 31.2 | 43.0 | 15.6 | 296 | 51.4 | 37.8 | 13.9 |
| Job placement services | 234 | 25.2 | 69.7 | 5.1 | 241 | 41.5 | 51.5 | 7.1 |

NOTE: Data were collected utilizing a 5-point scale ranging from "very dissatisfied" to "very satisfied." Thus, the "satisfied" column includes "very satisfied" and "somewhat satisfied" responses combined and the "dissatisfied" column includes "somewhat dissatisfied" and "very dissatisfied" responses combined.

Table 8

PERCEPTIONS OF JCCC EXPERIENCES

| JCCC Helped-- | Number of Responses | Agree | Neutral | Disagree |
|---|---------------------|-------|---------|----------|
| Broaden knowledge of arts and sciences | 308 | 75.8% | 20.8% | 3.5% |
| Improve written communication skills | 322 | 75.1 | 20.5 | 4.3 |
| Enhance self-confidence | 317 | 65.6 | 28.4 | 6.0 |
| Expand tolerance for people and ideas | 308 | 63.9 | 30.5 | 5.5 |
| Improve oral communication skills | 308 | 64.3 | 28.2 | 7.5 |
| Improve time-management skills | 315 | 59.1 | 32.1 | 9.1 |
| Improve decision-making skills | 310 | 57.4 | 38.7 | 3.9 |
| Clarify values and goals | 305 | 56.7 | 32.8 | 10.5 |
| Enhance my ability to get along with others | 307 | 54.1 | 39.1 | 6.8 |

NOTE: Data were collected utilizing a 5-point scale ranging from "strongly disagree" to "strongly agree." Thus, the "agree" column includes "strongly agree" and "agree" responses combined and the "disagree" column includes "disagree" and "strongly disagree" responses combined. Percentages are based on the actual responses given to each item.

Table 9
SATISFACTION WITH JCCC
(N=349)

| | Number of Respondents | Percent |
|--|--------------------------|---------|
| <u>Was JCCC Your First Choice . . . At the Time You Enrolled?</u> | | |
| Yes | 228 | 65.3% |
| Unsure | 26 | 7.4 |
| No | 86 | 24.6 |
| Unknown/Missing | 9 | 2.6 |
| <u>JCCC Improved Your Quality of Life?</u> | | |
| Definitely yes | 134 | 38.4% |
| Probably yes | 145 | 41.5 |
| Uncertain | 35 | 10.0 |
| Probably no | 24 | 6.9 |
| Definitely no | 4 | 1.1 |
| Unknown/Missing | 7 | 2.0 |
| <u>If You Could Go Back, Would You Still Attend JCCC?</u> | | |
| Definitely yes | 233 | 66.8% |
| Probably yes | 77 | 22.1 |
| Uncertain | 7 | 2.0 |
| Probably no | 20 | 5.7 |
| Definitely no | 8 | 2.3 |
| Unknown/Missing | 4 | 1.1 |
| <u>Would You Recommend JCCC To Your Friends & Acquaintances?</u> | | |
| Yes | 320 | 91.7% |
| Unsure | 19 | 5.4 |
| No | 4 | 1.1 |
| Unknown/Missing | 6 | 1.7 |
| <u>Would You Encourage Your Children To Attend JCCC?</u> | | |
| Yes | 266 | 76.2% |
| Unsure | 55 | 15.8 |
| No | 15 | 4.3 |
| Unknown/Missing | 13 | 3.7 |

Table 10

STUDENT CREDIT HOURS EARNED AT JCCC
BY TRANSFER STUDENTS
(N=1,403)

| | Number of Students | Percent |
|----------------------------|-----------------------|---------|
| <u>Credit Hours Earned</u> | | |
| 6 - 25 | 670 | 47.8 % |
| 26 - 64 | 565 | 40.3 % |
| 65 or more | 168 | 12.0 % |

Mean = 33.9 hours; Median = 28.0 hours

Table 11

DEMOGRAPHIC PROFILE OF SURVEY RESPONDENTS
(N=349)

| | Number of Respondents | Percent |
|----------------------------|--------------------------|---------|
| <u>Sex</u> | | |
| Male | 140 | 40.1% |
| Female | 209 | 59.9 |
| <u>Age</u> | | |
| 18 to 25 | 249 | 71.5% |
| 26 to 30 | 28 | 7.9 |
| 31 to 35 | 23 | 6.7 |
| 36 to 40 | 22 | 6.4 |
| 41 to 50 | 19 | 5.5 |
| Over 50 | 17 | 0.5 |
| Unknown | 5 | 1.5 |
| Mean = 25.0; Median = 22.0 | | |
| <u>Race/Ethnicity</u> | | |
| American Indian or Alaskan | 11 | 3.3% |
| Hispanic | 6 | 1.6 |
| Asian/Pacific Islander | 6 | 1.5 |
| African American Black | 1 | 0.3 |
| White/other | 316 | 90.8 |
| Unknown | 9 | 2.6 |
| <u>Marital Status</u> | | |
| Single/Never married | 230 | 65.9% |
| Married | 70 | 20.0 |
| Previously married | 25 | 7.2 |
| Unknown | 24 | 6.9 |
| <u>Family Income</u> | | |
| Under \$20,000 | 69 | 19.7% |
| \$20,000 to \$40,000 | 77 | 22.1 |
| \$40,001 to \$60,000 | 71 | 20.3 |
| \$60,001 to \$80,000 | 37 | 10.5 |
| \$80,001 to \$100,000 | 33 | 9.4 |
| Over \$100,000 | 32 | 9.2 |
| Unknown | 34 | 9.7 |

Table 11 (cont.)

DEMOGRAPHIC PROFILE OF SURVEY RESPONDENTS
(N=349)

| | Number of Respondents | Percent |
|---|--------------------------|---------|
| <u>Year Most Recently Enrolled</u> | | |
| 1990 | 11 | 3.1% |
| 1991 | 184 | 52.6 |
| 1992 | 28 | 8.5 |
| Other | 113 | 32.3 |
| Missing | 12 | 3.6 |
| <u>Total Number of Semesters Enrolled at JCCC</u> | | |
| 1 or 2 | 94 | 27. % |
| 3 or 4 | 106 | 30.5 |
| 5 or 6 | 83 | 23.9 |
| 7 or 8 | 33 | 9.5 |
| 9 or more | 18 | 5.3 |
| Unknown | 12 | 3.3 |
| Mean = 4.3; Median = 4.0 | | |
| <u>Total Number of Semesters Enrolled Full-Time at JCCC</u> | | |
| 1 or 2 | 96 | 27.1% |
| 3 or 4 | 83 | 23.9 |
| 5 or 6 | 28 | 8.0 |
| 7 or 8 | 4 | 1.1 |
| None/Unknown | 140 | 40.0 |
| Mean = 3.0; Median = 3.0 | | |
| <u>Program Major</u> | | |
| General transfer | 135 | 38.7% |
| Business/Technology | 62 | 17.9 |
| Communications | 1 | 0.5 |
| Humanities/Social Sciences/Arts | 40 | 11.5 |
| Science/Mathematics | 25 | 7.2 |
| Computer Science | 3 | 1.0 |
| Other | 39 | 11.3 |
| Undecided | 12 | 3.3 |
| Unknown/Missing | 30 | 8.5 |

Table 11 (cont.)

DEMOGRAPHIC PROFILE OF SURVEY RESPONDENTS
(N=349)

| | Number of Respondents | Percent |
|--|--------------------------|---------|
| <u>Self-reported Hours Completed</u> | | |
| 1 to 5 | 20 | 5.6% |
| 6 to 10 | 36 | 10.3 |
| 11 to 15 | 21 | 5.9 |
| 16 to 30 | 79 | 22.6 |
| 31 to 45 | 46 | 13.3 |
| 46 to 60 | 49 | 14.1 |
| Over 60 | 80 | 22.8 |
| Unknown/Missing | 19 | 5.4 |
| Mean = 36.2; Median = 31.0 | | |
| <u>Self-reported JCCC Grades</u> | | |
| Mostly A's | 107 | 30.8% |
| Mostly A's and B's | 122 | 35.1 |
| Mostly B's | 43 | 12.3 |
| Mostly B's and C's | 53 | 15.1 |
| Mostly C's | 9 | 2.6 |
| Mostly C's and D's | 1 | 0.2 |
| Mostly D's | 1 | 0.2 |
| Unknown/Missing | 12 | 3.6 |
| <u>Earned Associate Degree?</u> | | |
| Yes | 67 | 19.2% |
| No | 282 | 80.8 |
| <u>Employment Status</u> | | |
| Full-time military | 1 | 0.3% |
| Employed full-time (30+ hours/week) | 57 | 16.3 |
| Employed part-time (under 30 hours/week) | 152 | 43.6 |
| Unemployed, actively looking for work | 22 | 6.3 |
| Out of the labor force | 103 | 30.9 |
| Unknown | 9 | 2.6 |

Table 11 (cont.)

DEMOGRAPHIC PROFILE OF SURVEY RESPONDENTS
(N=349)

| | Number of Respondents | Percent |
|---|--------------------------|---------|
| <u>Current Educational Objective</u> | | |
| Prepare to enter the job market | 141 | 40.4% |
| Prepare for graduate school | 98 | 28.1 |
| Transfer to another college or university | 24 | 6.9 |
| Prepare to change careers | 14 | 4.0 |
| Improve skills for present job | 4 | 1.1 |
| Explore courses to decide on a new career | 3 | 0.9 |
| Study topics of interest for self-improvement | 2 | 0.6 |
| No plans for more education | 2 | 0.6 |
| Other | 34 | 9.7 |
| Unknown/Missing | 27 | 7.7 |
| <u>Primary source of Income</u> | | |
| Parents/Guardians | 120 | 34.4% |
| Employment off campus | 105 | 30.1 |
| Student loans | 37 | 10.6 |
| Grant/Scholarship | 11 | 2.9 |
| Employment on campus | 7 | 2.0 |
| Other/Unknown | 70 | 20.1 |
| <u>All Sources of Income¹</u> | | |
| Parents/Guardians | 178 | 51.0% |
| Employment off campus | 185 | 53.0 |
| Student loans | 96 | 27.5 |
| Grant/Scholarship | 102 | 29.2 |
| Employment on campus | 41 | 11.7 |
| Other/Unknown | 83 | 23.8 |

¹NOTE: Multiple response item; numbers and percentages are not additive.

APPENDIX B

LETTER TO TRANSFER RECIPIENT INSTITUTION

DATE: September 18, 1992

TO: Firstname Lastname
Position
Institution

FROM: Jeff Seybert
Director, Research, Evaluation, & Instructional Development
Johnson County Community College

Charles Van Middlesworth
Director, Institutional Research
Kansas City Kansas Community College

SUBJECT: TRANSFER STUDENT FOLLOW-UP

We are attempting to initiate a systematic, transfer student tracking process between our colleges and the major senior institutions to which the majority of our students transfer.

Below is a list of proposed data elements for this tracking process. It is our hope that we can receive a report containing these (or similar) data on at least an annual basis on all our former students enrolled at InstitutionAbbrev.

Data Elements: Name
Social Security number
Local Address
Permanent Address
Gender
Current Class Standing
Ethnic Classification
Date of first InstitutionAbbrev Matriculation
Cumulative InstitutionAbbrev Hours Attempted
Cumulative InstitutionAbbrev Hours Completed
Cumulative GPA
Major (by CIP Code)
Graduation Date

In addition to incorporating this information into transfer student databases at our respective institutions, we plan to periodically survey these students and will be happy to share reports of those efforts with you as they become available.

I want to assure you that in full compliance with the Buckley amendment, these data will be used for research purposes only. No individual student's data will ever be released, all data will be completely confidential, and results will be reported in group form only.

We would appreciate your attention to this request as soon as possible as well as any ideas or suggestions you might have to help us with this tracking project. Please call either of us if you have any questions.

Thank you in advance for considering this request.

SURVEY COVER LETTER

November 18, 1992

Dear Former JCCC Student:

As part of Johnson County Community College's continuing commitment to improve its programs and services, we are surveying former students who have transferred to 4-year colleges and universities. We are particularly interested in your academic progress and how well you feel JCCC prepared you for your subsequent academic endeavors. Your experiences at both a 4-year college or university and at JCCC give you valuable insights which can help us evaluate our educational offerings.

We very much appreciate your taking a few minutes during this busy time of year to complete the enclosed survey. Please return the completed survey using the enclosed postage-paid reply envelope by December 2, 1992. Your responses are important and your insights will be used by the college to help us in meeting the needs of future JCCC students. Naturally all responses will be kept strictly confidential and reported as group data only.

Thank you for your time and your contribution to this important project. Good luck and best wishes in your future endeavors.

Sincerely,

Jeffrey A. Seybert, Ph.D.
Director, Research, Evaluation,
and Instructional Development

Enclosure

APPENDIX D

FOLLOW-UP SURVEY COVER LETTER

February 5, 1993

Dear Former JCCC Student:

A few weeks ago Johnson County Community College mailed you a Transfer Follow-Up Survey requesting information about your experiences at JCCC and at your transfer institution. Our records indicate that we have not yet received a response from you.

We have enclosed a second copy of the survey for your convenience, in case your original copy has been misplaced. We would very much appreciate it if you would complete the survey and return it to us in the enclosed postage-paid envelope by February 26, 1993.

Your opinions and insights are very important to JCCC and your responses will help us plan programs and provide services that best serve our students. Your survey responses are completely confidential and individual responses are shared with no one. So please, take the next few minutes to complete and mail the enclosed Transfer Follow-Up Survey. If you have already done so, thank you very much for your cooperation.

Thank you again for your time and your contribution to this important project.

Sincerely,



Jeffrey A. Seybert, Ph.D.
Director, Research, Evaluation,
and Instructional Development

Enclosures

TRANSFER FOLLOW-UP SURVEY

Dear Former JCCC Student: Please take a few minutes to respond to each of the following questions as honestly and completely as possible. Then return the completed survey to us in the envelope provided. All responses will be kept strictly confidential and reported as group data only. Thank you for your help.

NOTE: If you did not complete at least one credit course at JCCC during fall 1990, spring 1991, summer 1991, or fall 1991 and did not transfer to a 4-year college or university, please check here and return the incomplete survey to us so our records can be updated. Thank you.

1. What was your major or main area of study at JCCC? _____
2. How many credit hours did you complete at JCCC? _____
3. How many semesters were you enrolled at JCCC? _____
4. How many of these semesters were you enrolled for 12 hours or more? _____
5. When were you last enrolled at JCCC? Summer of 19____ Fall of 19____ Spring of 19____
6. Did you earn an associate's degree at JCCC? _____
7. What 4-year school do you attend?

8. What is your current class standing at the 4-year college/university you attend?

- | | |
|------------------|-------------------------|
| ____1. Freshman | ____4. Senior |
| ____2. Sophomore | ____5. Graduate student |
| ____3. Junior | ____6. Other |

9. Based on your own personal experiences, please indicate your level of satisfaction with each of the following aspects of JCCC by circling the number which best reflects your opinion according to the following scale. Also indicate your level of satisfaction with each of these aspects of the 4-year school you attend. Skip those items which are not applicable.

1 = Very dissatisfied 2 = Somewhat dissatisfied 3 = Neutral
4 = Somewhat satisfied 5 = Very satisfied

| | AT JCCC | | | | | AT 4-YEAR SCHOOL | | | | |
|--|---------|---|---|---|---|------------------|---|---|---|---|
| | 1 | 2 | 3 | 4 | 5 | 1 | 2 | 3 | 4 | 5 |
| A. Academic advisement/ counseling services | | | | | | | | | | |
| B. Availability of scholarships and financial aid | | | | | | | | | | |
| C. Registration process | | | | | | | | | | |
| D. Convenience of class scheduling | | | | | | | | | | |
| E. Variety of courses | | | | | | | | | | |
| F. Helpfulness/individual attention of faculty | | | | | | | | | | |
| G. Quality of instruction | | | | | | | | | | |
| H. Transfer preparation | | | | | | | | | | |
| I. Job placement services | | | | | | | | | | |
| J. Facilities and equipment | | | | | | | | | | |

10. Please rate the following possible outcomes of college attendance with regard to how much you disagree or agree that your experiences at JCCC helped you achieve each of them. Base your responses on the following scale (circle one response for each). Skip those which are not applicable to you.

| My experiences at JCCC helped me-- | <u>Strongly Disagree</u> | <u>Disagree</u> | <u>Neutral</u> | <u>Agree</u> | <u>Strongly Agree</u> |
|--|------------------------------|-----------------|----------------|--------------|---------------------------|
| A. Broaden my knowledge of the arts and sciences | 1 | 2 | 3 | 4 | 5 |
| B. Improve my ability to communicate orally | 1 | 2 | 3 | 4 | 5 |
| C. Improve my ability to communicate in writing | 1 | 2 | 3 | 4 | 5 |
| D. Improve my ability to make good decisions | 1 | 2 | 3 | 4 | 5 |
| E. Improve my ability to make constructive use of time | 1 | 2 | 3 | 4 | 5 |
| F. Enhance my ability to get along with others | 1 | 2 | 3 | 4 | 5 |
| G. Expand my tolerance for people and ideas | 1 | 2 | 3 | 4 | 5 |
| H. Clarify the values and goals of my life | 1 | 2 | 3 | 4 | 5 |
| I. Enhance my self-confidence | 1 | 2 | 3 | 4 | 5 |

11. Was JCCC your "first choice" educational institution at the time you first enrolled?

____1. Yes
 ____2. Unsure
 ____3. No

12. Regardless of the financial benefits, do you feel your JCCC experiences have improved the quality of your life?

____1. Definitely yes
 ____2. Probably yes
 ____3. Uncertain
 ____4. Probably no
 ____5. Definitely no

13. If you could go back, knowing what you know now, would you still attend JCCC?

____1. Definitely yes
 ____2. Probably yes
 ____3. Uncertain
 ____4. Probably no
 ____5. Definitely no

14. Would you recommend attending JCCC to your friends and acquaintances?

____1. Yes
 ____2. Unsure
 ____3. No

15. Would you encourage your children to attend JCCC?

____1. Yes
 ____2. Unsure
 ____3. No

16. For you, what was the primary advantage of attending JCCC prior to transferring to a 4-year college/university?

17. What was your primary educational objective when first enrolling at JCCC? (Check only one)

- ☐ 1. Prepare to transfer to another college or university
- ☐ 2. Prepare to enter the job market
- ☐ 3. Improve skills for your present job
- ☐ 4. Explore courses to decide on a new career
- ☐ 5. Remedy or review basic skills
- ☐ 6. Study topics of interest or for self-improvement
- ☐ 7. Prepare to change careers
- ☐ 8. Other (please specify) _____

18. Did you change this educational objective while a student at JCCC?

- ☐ 1. Yes, changed objective to _____
- ☐ 2. No

19. Did you achieve your ultimate educational objective at JCCC?

- ☐ 1. Yes, completely
- ☐ 2. Yes, partially
- ☐ 3. No (If no, briefly explain, then skip to Question 21)

20. Did JCCC help you to achieve this educational objective?

- ☐ 1. Yes
- ☐ 2. Unsure
- ☐ 3. No (if no, please explain)

21. Which of the following best describes your current primary educational objective? (Check only one)

- ☐ 1. Transfer to another college or university
- ☐ 2. Prepare for graduate school
- ☐ 3. Prepare to enter the job market
- ☐ 4. Improve skills for your present job
- ☐ 5. Explore courses to decide on a new career
- ☐ 6. Remedy or review basic skills
- ☐ 7. Study topics of interest or for self-improvement
- ☐ 8. Prepare to change careers
- ☐ 9. No plans for more education
- ☐ 10. Other (please specify) _____

22. If you could name one faculty or staff member who had the greatest impact on you at JCCC, who would it be? _____

Why did you select this person? _____

Personal Profile

23. What is your sex?

- ☐ 1. Female
- ☐ 2. Male

24. What is your age? _____

25. How do you identify yourself?
- ☐ 1. American Indian/Alaskan
 - ☐ 2. Hispanic
 - ☐ 3. Asian/Pacific Islander
 - ☐ 4. African American, Black
 - ☐ 5. White/other
26. What is your marital status?
- ☐ 1. Single/never married
 - ☐ 2. Married
 - ☐ 3. Previously married (separated, divorced, or widowed)
27. Please describe your JCCC grades:
- ☐ 1. Mostly A's
 - ☐ 2. Mostly A's and B's
 - ☐ 3. Mostly B's
 - ☐ 4. Mostly B's and C's
 - ☐ 5. Mostly C's
 - ☐ 6. Mostly C's and D's
 - ☐ 7. Mostly D's
 - ☐ 8. Mostly F's
28. Which of the following best describes your current employment situation?
- ☐ 1. Full-time military
 - ☐ 2. Employed full-time (30+ hours per week)
 - ☐ 3. Employed part-time (under 30 hours per week)
 - ☐ 4. Unemployed, actively looking for work
 - ☐ 5. Not in labor force (not employed and not looking for work)
29. Which of the following describes your source(s) of income? (Check all that apply)
- ☐ 1. Employment (on campus)
 - ☐ 2. Employment (off campus)
 - ☐ 3. Student loan(s)
 - ☐ 4. Grant/scholarship
 - ☐ 5. Parents/Guardian
 - ☐ 6. Other (please specify) _____
30. Which of the following describes your primary source of income? (Check only one)
- ☐ 1. Employment (on campus)
 - ☐ 2. Employment (off campus)
 - ☐ 3. Student loan(s)
 - ☐ 4. Grant/scholarship
 - ☐ 5. Parents/Guardian
 - ☐ 6. Other (please specify) _____
31. Which of the following best describes your annual family income?
- ☐ 1. Under \$20,000
 - ☐ 2. \$20,001 to \$40,000
 - ☐ 3. \$40,001 to \$60,000
 - ☐ 4. \$60,001 to \$80,000
 - ☐ 5. \$80,001 to \$100,000
 - ☐ 6. Over \$100,000
32. Any other comments or suggestions about JCCC or your area of study which would help us in meeting the needs of future JCCC students would be appreciated. Thank you.



Johnson County Community College
Office of Institutional Research
12345 College Blvd.
Overland Park, KS 66210-1299